



STATE-WIDE IMPOSED MANDATORY WATER RATIONING

Effective Immediately

September 1, 2014

On July 15, 2014, the State Water Resource Control Board (STATE), adopted an emergency regulation to ensure water agencies and State residents increase water conservation, statewide. The new regulation is intended to reduce outdoor urban water use. In addition, the regulation adopts the provisions that the Company has had in place since 2009; when the Company adopted its' Phase I Plan, Permanent Water-Wasting Prohibitions. By adopting this plan in 2009, and our customers already conserving water, it will allow for a less severe implementation, provided everyone complies with the action of the Board as described below. **Should the Company not meet the 20% goal of the STATE, additional Restrictions WILL be imposed.**

There are a multitude of reasons for this STATE action; such as rainfall for the last decade has been below-average seven (7) out of the last ten (10) years in the Main San Gabriel Basin. In the water year 2013-14 the rainfall at Puddingstone was just 4.77 inches, and is one of the lowest rainfalls in the last 40 years. This long-term reduction in rainfall statewide, and Federal Court restrictions on exports from the Delta has created a 500,000 ac-ft. ground water deficit in the San Gabriel Valley, enough water to serve more than 500,000 homes for a year. U.S. Drought Monitor has announced that **80 to 90 percent of California** is now experiencing "extreme and exceptional" conditions.

The Phase II - Water Conservation Plan, was adopted on August 26, 2014 by Valencia Heights Water Company's Board of Directors, and is intended to address, and enforce the current STATE regulations. Below is the complete Phase II Plan. ***Remember this is in addition to the Phase I plan adopted in 2009.***

Phase II

SECTION II

Level 1 Water Supply Shortage

- a. A Level 1 Water Supply Shortage exists when the VHWC determines, in its sole discretion, that due to drought or other water supply conditions, a water supply shortage or threatened shortage exists, and a consumer demand reduction is necessary to make more efficient use of water, and appropriately respond to existing water conditions. Upon the declaration by the VHWC of a Level 1 Water Supply Shortage condition, the VHWC will implement the mandatory Level 1 conservation measures identified in this section.



- b. **Additional Water Conservation Measures:** In addition to the prohibited uses of water identified in Section I (permanent water conservation requirements), the following water conservation requirements apply during a declared Level 1 Water Supply Shortage:
1. **Limits on Watering Days:** Watering or irrigating of lawn, landscape or other vegetated area with potable water is **limited to four days per week** on a schedule established and posted by the VHWC. During the months of **November through March**, watering or irrigating of lawn, landscape or other vegetated area with potable water is limited to **no more than two days per week** on a schedule established and posted by the VHWC. This provision does not apply to landscape irrigation zones that exclusively use very low flow drip type irrigation systems when no emitter produces more than two (2) gallons of water per hour. This provision also does not apply to watering or irrigating by use of a hand-held bucket or similar container, a hand-held hose equipped with a positive self-closing water shut-off nozzle or device, or for very short periods of time for the express purpose of adjusting or repairing an irrigation system.
 2. **Obligation to Fix Leaks, Breaks or Malfunctions:** All leaks, breaks, or other malfunctions in the water user's plumbing or distribution system must be repaired within seventy-two (72) hours of notification by the VHWC unless other arrangements are made with the VHWC.

Penalties and Violations

- a. **Violations:** Each day that a violation of this Plan occurs is a separate offense.
Notification by Certified Mail
- b. **Penalties:** Penalties for failure to comply with any provisions of the Plan are as follows:
1. **First Violation:** The VHWC will issue a written warning, and deliver a copy of this Plan by mail, by hand or both.
 2. **Second Violation:** A second violation within 30 calendar days will result in a fine not to exceed one hundred dollars (\$100).
 3. **Third Violation:** A third violation within 30 calendar days will result in a fine not to exceed three hundred dollars (\$300).
 4. **Forth and Subsequent Violations:** An additional fine of five hundred dollars (\$500) will be charged for each violation, for each 30 days, until consumer is in full compliance with this plan.

Please visit our website at www.vhwc.org for the complete Water Conservation and Water Supply Shortage Plan. For answers to your questions, please do not hesitate to contact the office at 626-332-8935.